



Flag-Works Over America, LLC

6 North Main Street

Concord, NH 03301

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More about us...

Flag-Works Over America, LLC, was founded on Flag day 1996 by Navy Veteran Patrick Page. Patrick began by selling flags to local companies from his car. Today, Flag-Works Over America has customers all around the world purchasing products from either the internet, Flag-Works Catalog, or Retail Store located in Concord, New Hampshire.

Ordering Information — Minimum order \$15.00.

Shipping and Handling Charges

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|----------|---------------|---------|---------------|---------|
| 0-5 lbs. | East of Miss. | \$8.95 | West of Miss. | \$ 9.95 |
| 5-10lbs. | East of Miss. | \$10.95 | West of Miss. | \$11.95 |

Not sure of your item's weight? Give us a call.

Call for Charges For Next-day, 2-day or 3-day rates
For packages weighing more than 10 pounds
If shipping to Hawaii or Alaska

Shipping and Handling

We ship all packages via Federal Express Ground or United Parcel Service. If you cannot accept Fed Ex or UPS delivery in your area, we can use the U.S. Postal Service however; it will delay shipment of your package. We cannot guarantee any package sent via US mail.

Poles

House Mount Poles 6 ft. and taller require an additional \$5.00 shipping for an oversized package.

Terms and Conditions

Payment: must be made in full before product is shipped. We accept Visa, Master Card, Discover, American Express, money orders and checks. Purchase orders may be accepted from established organizations. Please call for information. We do not ship C.O.D.

Returns: Unused items may be returned for a refund or exchange of purchase amount within 30 days along with the original receipt. A return received after 30 days qualifies for a merchandise credit only, minus a 25% restocking fee. After 60 days, a 50% restocking fee will be assessed. Shipping fees are not refundable. No holiday items may be returned after the holiday. Custom

and special order items are not returnable. We reserve the right to determine if an item has been used, making it not returnable.

Claims: for broken, defective, or incorrect shipments must be made within 5 days of receipt of goods. Merchandise that is evidently damaged upon receipt should not be accepted from the shipping carrier.

Shipment of Goods: In-stock items will be shipped within 48 hours of receipt of order (unless paid by check). Out of stock items will be placed on backorder and shipped when stock arrives. Please call to check availability of items.

Custom Orders: A deposit of 50% of the total order price is required to begin processing a custom flag or banner order. Payment in full is required before shipping. Custom flags and banners cannot be returned.

Special Orders: Items which we do not carry as a regular stock item and are ordered specially for you must be paid in full at the time of order. No returns or exchanges on special order products.

Pricing: All product specifications and prices are subject to change without notice.

Color Chart

Note: Colors for nylon fabric are shown as close as possible within the limitations of the printing process. **Actual colors may vary.**



Also available in Optic White.